

## Refund Application Form

The ticket can be returned either by the passenger, in whose name the ticket was issued, or by his/her notarized representative

Hereby I, \_\_\_\_\_, ID document \_\_\_\_\_  
(Passenger full name)  
serial \_\_\_\_\_ number \_\_\_\_\_, express the desire to terminate air carriage agreement, paid at the  
order: \_\_\_\_\_  
(order number)

### Air tickets:

**291** \_\_\_\_\_  
and make refund to my bank card:

**291** \_\_\_\_\_ (**291** \_\_\_\_\_ )  
(ticket number) (ticket number for child under 14 years)  
\_\_\_\_\_  
(ticket number if there are other itinerary receipts)

Direction:

Departure \_\_\_\_\_  
Flight number \_\_\_\_\_ Departure date « \_\_\_\_ » \_\_\_\_\_ 20\_\_ г.

and / or

Departure (return) \_\_\_\_\_  
Flight number \_\_\_\_\_ Departure date « \_\_\_\_ » \_\_\_\_\_ 20\_\_ г.

### Refund:

- voluntary  
 involuntary: cause \_\_\_\_\_

Supporting documents \_\_\_\_\_

Attention! Involuntary refund can be executed according to the Art. 227 Federal Aviation Regulations, est. by the order № 82 issued 28.06.07 Ministry of Transport of the Russian Federation. Original documents can be requested by the Airline.

I confirm that I've read and understood Refund Terms and Conditions and accept them. I also agree that the Airline ORENAIR has a right to change these Terms and Conditions without notice. I also agree that the Airline ORENAIR has a right for processing my personal data.

and make refund in the following way:

to the bank account:  
Beneficiary: \_\_\_\_\_  
Beneficiary account \_\_\_\_\_  
Beneficiary Bank \_\_\_\_\_  
IBAN \_\_\_\_\_  
SWIFT \_\_\_\_\_

postal order via Russian Post:  
Beneficiary (Name, Patronymic name, Surname) \_\_\_\_\_

Postal address (postcode required) \_\_\_\_\_

### For passenger representative:

Passenger full name \_\_\_\_\_  
ID document \_\_\_\_\_ serial \_\_\_\_\_ number \_\_\_\_\_

Representative`s cell phone: 8 \_\_\_\_\_

**I confirm that the passenger has no claims; I'm liable for the refund.**

Date: « \_\_\_\_ » \_\_\_\_\_ 20\_\_ г.

Full name \_\_\_\_\_ Signature: \_\_\_\_\_

Passenger`s cell phone: 8 \_\_\_\_\_

Refund Application and passport copies as well as notarized power of attorney (for passenger's representative) shall be sent to the e-mail: agent@orenair.ru или or fax +7 (3532) 67-67-44.

**Original Refund Application shall be sent to the following address:**

**460049, Russian Federation, Orenburg district, Orenburg region, Airport, JSC "Orenburg Airlines", Department for Organization of Air Transportation Sale, Online shop.**

Refund Application can be accepted in case all required documents are provided and the Application is completed correctly due to the description in the Application.

Do not hesitate to contact us at tel.: +7 (3532) 676-507.

### For the Airline representative:

Date and time of the Application receipt: « \_\_\_\_ » \_\_\_\_\_ 20\_\_ г. \_\_\_\_\_

/ \_\_\_\_\_ /  
Signature Full name